



2011 Finalists (alpha)

Allegheny General Hospital	Evidence-based Heart Failure Care Beyond Core Measures
Heritage Valley Health System	Lean Lab Processing
Jefferson Regional Medical Center	Catheter-Associated Urinary Tract Infection Prevention
Magee-Womens Hospital of UPMC	Implementation of the Reliable and Variable Rounder Patient Care Technician Model
North Side Christian Health Center	Achieving NCQA Recognition as a Patient-Centered Medical Home
St. Clair Hospital	Sustaining Excellence in the Emergency Department
UPMC Shadyside Family Health Center	Creating a Bridge Between Inpatient and Outpatient Care
UPMC St. Margaret	Sustain the Gain: COPD Readmission Reduction
VA Pittsburgh Healthcare System	Zeroing in on CHF Readmissions